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## PACIFIC H2O – User manual

### Tips for long-lasting performance

Pacific H2O flooring is composed of a blend of stone powder, wood powder, calcium carbonate and thermoplastic resins. It is therefore sensitive to large temperature changes, so please pay attention to this aspect. Place doormats at exterior entrances, fit felt pads under chair legs and furniture, and do not drag objects across the floor—lift them instead.

### Maintenance

- Place natural-fiber rugs at entrances to trap dirt and absorb moisture, thus protecting the floor finish. Use natural-fiber rugs only; avoid rubber rugs or underlays.
- To prevent the build-up of abrasive dirt and dust that could scratch the finish, vacuum, sweep or use a microfiber mop at least once a week (or more often if necessary). The vacuum head must have a brush or felt attachment; do not use beater-bar heads.
- For routine cleaning and to remove grease and stains, a diluted solution of Simple Green or another mild cleaner is recommended.
- Do not use abrasive cloths or pads. If necessary, test the effectiveness of a green Scotch-Brite pad on an uninstalled plank first.
- Do not use harsh abrasive cleaners, bleach, ammonia or vinegar-based products, nor waxes, acrylic polishes or oily soaps, as they may dull or damage the finish, leaving a greasy film that makes the floor slippery and harder to clean.
- Do not use steam cleaners, as their high operating temperatures may deform the floor or leave marks that are difficult to remove.
- Protect the floor from direct sunlight or intense artificial light, as prolonged exposure can cause discoloration.
- Do not roll or drag heavy objects across the floor. Avoid wearing shoes with metal-tipped heels, spikes, studs, or soles with protruding elements such as stones, gravel or sharp objects.
- Fit felt pads to all furniture and chair legs to prevent damage to the floor; replace them when dirty or worn. For very heavy items use wide, non-staining rubber cups. Protective floor mats are also recommended for office furniture with castors.
- When moving heavy furniture, lift it to avoid damaging the floor surface.
- Where chairs with castors are used continuously, rubber wheels (as required by EN 1335) must be used instead of plastic or other materials. If this is not possible, protect the planks with appropriate floor-protecting mats.

### Customer service:

Tel: +39 0321 1828008

Cell: +39 351 5166518

E-mail: [info@pacificitalia.com](mailto:info@pacificitalia.com)

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#### PACIFIC ITALIA S.r.l.

SEDE LEGALE: 28100 NOVARA (NO) - VIA G.FERRARI, N° 5 - TEL. 0321/1828008

SEDE OPERATIVA - DEPOSITO: 28069 TRECATE (NO) VIA ROMENTINO 66/F

COD. FISCALE e P. IVA: 03632090126 – REA NO-301523 Capitale Sociale Euro 10.000,00 i.v.

[info@pacificitalia.com](mailto:info@pacificitalia.com)