USER MANUAL

Tips for longevity:

Pacific H2O flooring is composed of a mixture of stone powder, wood powder, calcium carbonate, and thermoplastic resins. It is sensitive to significant temperature variations, so it is essential to pay attention to this aspect. Place doormats at the entrances from the outside, and use felt pads under chairs and furniture to prevent dragging objects across the floor.

Maintenance

Pacific H2O flooring has a sealed surface and stain-resistant for normal daily use products. Therefore, the initial maintenance after installation is straightforward. Start by vacuuming or using microfiber cloths, then clean with a regular neutral detergent. Do not use waxes or wax-based detergents. If there are construction residues, it is recommended to perform an initial cleaning with a slightly acidic detergent. For removing stains or specific residues, always test the detergent on a plank that hasn't been installed to check its effect on the floor. Never use abrasive cloths/sponges, but if necessary, use a Green Scotch Brite pad, always testing on an uninstalled plank. Cleaning or waxing with industrial machines should be carried out by qualified personnel. The use of steam machines is not recommended, as PVC-finished floors are naturally bacteriostatic and only specific detergents are sufficient.

Customer service:

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